

ACCESS STATEMENT FOR MALL GALLERIES

Introduction

Mall Galleries is one of central London's largest, friendliest and most accessible exhibition spaces.

Each year we host a busy, diverse and exciting programme of exhibitions, including work by emerging as well as well-known established artists. Many of our exhibitions focus on contemporary representational art, each of them offering paintings, sculpture, prints or drawings for sale at affordable prices.

We also play host to many of the UK's leading open art competitions, as well as other temporary exhibitions of contemporary sculpture, photography and the visual arts.

Mall Galleries comprise 3 main gallery spaces, a bookshop and a café. We are home to the Federation of British Artists, a registered charity established in 1961.

Our team is friendly and welcoming and keen to ensure that all audiences enjoy their visit.

Pre-Arrival

A 'What's On' leaflet provides a detailed overview of our Exhibitions and Events Programme. It also describes the main facilities, gallery services,

special offers, directions and opening times. The leaflet includes our address, contact numbers, website and an e-mail address. It is very widely distributed to other museum and galleries, artists' studios, colleges and universities and tourist venues.

The 'What's On' can be available in large print format. Please ask our Reception team.

We recommend that you allow up to 2 hours for your visit to the Galleries
Limited unsupervised cloakroom available

Limited locker spaces available

Cafe generally open alongside exhibitions but please check website or call if required

Toilet facilities are available

Our venue is fully wheelchair accessible

Getting to Mall Galleries

Mall Galleries are on The Mall, SW1 towards Admiralty Arch, by Trafalgar Square.

By Car

There is pay and display parking in Carlton House Terrace and Waterloo Place behind the Mall Galleries and there is a public car park within 50 metres on Cockspur Court (Off Spring Gardens).

Parking is prohibited on The Mall (special arrangements can be made for loading and unloading).

By Public Transport

Underground: Charing Cross (2 minutes walk), Piccadilly Circus (5 minutes walk), Embankment (5 minutes walk)

National Rail: Charing Cross

Buses: 3, 6, 9, 11, 12, 13, 15, 16, 23, 24, 29, 53, 87, 88, 91, 139, 159, 176, 179, 453

December 2018

Arrival

Opening hours

Daily: 10am – 5pm during exhibitions (unless otherwise stated), including Saturdays, Sundays and Bank Holidays.

Admission

Many of our exhibitions are free. However, some exhibitions charge a small entrance fee. Concessions and group bookings may apply. Please phone or visit our website for details. Friends of Mall Galleries enjoy free access to all exhibitions.

Café and Bookshop

A bookshop and café are available to make your visit to the Mall Galleries even more enjoyable.

All items are clearly priced and many are displayed at low level. Staff are always available to help if required.

Accessibility

There is full access to Mall Galleries, with a platform lift available.

No step-free access to our administrative offices at 17 Carlton House Terrace is only available through the Main Gallery so please arrive at the entrance on The Mall.

All Gallery spaces are accessible for wheelchair users and baby buggies.

Toilets, male and female are located in the corridor next to the Café. Separate male and female disabled toilets are available, with electronic alarm fitted.

Baby Changing facilities are not available but you can talk to a member of staff for alternative arrangements.

Some seating is available and portable chairs can be available upon request.

Additional Information

Staff are all trained in disability awareness and customer care
Evacuation routes are clearly marked and staff well trained in handling evacuations

Service dogs are welcome

No smoking allowed anywhere in the building

A First Aider is available on site

Clear signage throughout the site

ACCESS STATEMENT FOR LEARNING CENTRE

Arrival

All groups and individual learners should arrive at the Main Gallery entrance on The Mall. The Learning Centre is accessed through the North Gallery. There is clear signage throughout the Galleries.

General

Wheelchair access is provided by means of lifts and ramps. There is an existing wheelchair accessible WC in the Main Gallery and the Learning Centre toilet is accessible for the ambulant disabled.

Evacuation routes are clearly marked and staff are well-trained in handling evacuations. Escape routes are checked by Mall Galleries staff every day and there are fire extinguishers in compliance with current Building regulations.

All Learning Centre areas have smoke detection coverage.

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Emergency lighting is fitted in each room.

In the event of a fire or other emergency, the sounders in the Learning Centre will go off and the red beacons will start flashing. Please evacuate the space by using the Fire Exit located in the light-well area of the Learning Centre. Wheelchair users and the ambulant disabled should follow the Fire Escape Route leading to the Main Gallery. A member of staff from Mall Galleries will be there to assist.

A First Aid kit is available on site. For any emergencies, please contact Mall Galleries Reception or another member of staff.

No smoking is permitted in the Learning Centre space or in the courtyard area outside.

Do not bring any hazardous materials into the Learning Centre space.

The security shutter to the entrance door should always remain open during Gallery opening hours.

Contact Information

Gallery Address Mall Galleries
 The Mall (near Trafalgar Square) London, SW1

Office address Federation of British Artists

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17 Carlton House Terrace London
SW1Y 5BD

General enquiries 020 7930 6844

info@mallgalleries.com

Website www.mallgalleries.org.uk

We welcome your feedback to help us continuously improve.

If you have any comments, please contact us via phone or email.